Filip Muzolf

Personal Info

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Skills

Team Leadership, Delivery Management, Product Ownership, Business analysis, Project Management, Agile, Scrum, Kanban, Prince 2, Budgeting, Hiring, Process Optimization, Compliance, Risk & Scoring, AML, KYC, Coaching, Development

Stack

BPMN, Camunda, UML, Postman, Swagger, API, Jira, Confluence, Trello, Slack, Miro, Figma, PHP, SQL, J

Languages

English - C1

German - A1

Education

Informatics, Master's degree in computer science

Adam Mickiewicz University in Poznań

Hobby/Interest

Music - playing and composing on pianos, keyboards etc. I'm also an amateur music producer

Tennis - ex professional player and instructor

Pool biliard - ex semi-pro player

I am currently open to new career challenges in senior / expert management roles such as **#CTO**, **#ITDirector**, **#HeadOfIT**, **#TeamLead**, **#DeliveryManager**, **#SeniorProjectManager**, **#SeniorBusinessAnalyst**

For over 15 years, I have combined various leadership roles — from Director of Software Development, through Delivery Manager and Project Manager, to Business Analyst — managing the end-to-end development of systems and teams. **I launch products, simplify processes, and deliver complex technology projects with measurable business impact**.

You are also welcome to explore an alternative version of my CV available at: https://cv.muzolf.pl

Work History

2023-07 - present

Director of Software Development | Delivery Manager

Wealthon S.A., Warsaw, Poland

Company profile: **#Fintech #Payments #Banking #Finance #AML**

Defining and executing the development strategy for Wealthon S.A.'s key IT systems. As the **Director of Software Development**, I combine the roles of **Delivery Manager**, **Business Analyst**, and **Project Manager**, taking end-to-end responsibility for the development of products, integrations, and operational processes.

Major Achievements
- Launched **four new financial products**, resulting in more than **doubling** the company's **revenue**.
- Designed and implemented a fully automated onboarding and lending process for limited liability companies — lik**ely the only solution of its kind available in the Polish market**.
- Delivered **key system integrations**, including:
  - mObywatel (identity verification)
  - Nethone (behavioural anomaly detection and fraud prevention)
  - Silverflow (payment processor)
  - Phos / Ingenico (terminal and mobile payment processing)
  - Fizen (recurring payments)
- Implemented mandatory STIR reporting to the National Clearing House (KIR).
- **Optimised** the customer onboarding process, **reducing acquisition cost and time by 20–30%**.
- Continuous development of scoring and credit-risk assessment modules, utilising behavioural and external data sources.
- Co-created with **BIK** the **best in our Counury hybrid scoring module** (combining Wealthon Score - recognised by BIK as superior to their standalone score system - and BIK Score SME)

Team Leadership
- **I lead a 20-person team of specialists**, including:
  7 × Backend Developers, 4 × Frontend Developers, 2 × Java Developers, 4 × QA Engineers, 3 × Product Owners

Processes and Delivery Management
- Execution of the company's **AI transformation** process, including system architecture modernization and operational process automation.
- Cross-team facilitation of Scrum ceremonies (planning, daily, retro,

review).

- Full responsibility for **backlog management**, **delivery**, and the **deployment** process to test and production environment

2019-12 - 2023-07

System and Products Maintenance Team Leader

Efinity Sp. z o.o., Warsaw, Polska

Company profile: **#Insuretech #Insurance #TransactionalSystems**

Maintenance and development of core transactional systems and insurance products serving **clients across 4 continents**, representing approx. **30% of the global insurance market**.

Primary Responsibilities and Achievements

- Collaborated in English with international partners across **Europe, Asia, Australia and North America**, providing operational support and contributing to the development of globally deployed products.
- **Built and led the system maintenance team** responsible for the full lifecycle of transactional systems and insurance products.
- Ensured **SLA and continuity** of critical systems, including incident supervision, problem management and coordination of remediation activities.
- Managed a team of **Business Analysts**, overseeing **analytical work**, **development processes** and **testing**.
- Maintained and prioritised **backlogs** in close cooperation with **Product Owners**, following SOC standards and industry regulations.
- Implemented minor **development** changes and hotfixes (Java, Kotlin, SQL) supporting rapid incident resolution and system optimisation.

2017-02 - 2019-12

IT Department Manager & Project Manager

PKP TELKOL Sp. z o.o. , Warsaw, Polska

Company profile: **#IT #Telco #PKPgroup**

Leading the IT department at Director level and reporting directly to the Management Board in an organisation with **over 1,000 employees**. Responsible for the development of IT systems, IT resources, and the execution of **strategic IT** and telecommunications **projects** with budgets reaching t**ens of millions of PLN**.

Primary Responsibilities and Achievements

- Managed the IT department, holding full responsibility for its structure, competencies, performance, and professional development.
- Supervised the development and maintenance of **key IT systems**, including infrastructure, business applications, and telecommunications systems.
- **Led complex IT and telecom projects** — from requirements analysis, through planning and execution, to final acceptance and reporting to the Management Board.
- Conducted **business requirements analysis** and developed solutions that optimised the organisation's operational processes.
- Delegated tasks, monitored project execution and delivered regular progress reports, including strategic recommendations presented to the Management Board.

2011-03 - 2018-12

UE Expert, IT controller

PARP, Poznan, Poland

Company profile: **#SMEs #SMEsSupport #Innovation #EconomicGrowth**

- Post-implementation verification of **over 150 IT innovative projects** in termsof content (analysis of functionality, verification of source codes etc.)
- **Analysis** of pre-implementation and post-implementation documentation
- Providing **expert knowledge** during participation in court hearings

2013-04 - 2017-02

Project Manager, Web & App Developer, CEO

App n Down Sp. z o.o., Pozna, Polska

Company profile: **#WebDevelopment #CMS #CRM #Ecommerce #MobileApps #SocialMedia #DigitalMarketing**

- Partnership with the largest **e-commerce** platform on the Polish market — shoper.pl
- Working with clients such as: Porsche, Renault, Dacia, Subaru, BMW, Mini, Land Rover, Maspex, IBB Andersia PONS, AZS, PZT, BNP Paribas, Gehwol
- Development: HTML, CSS, JavaScript, PHP, SQL, iOS, Android
- **Projet Management, Project Delivery**

Early career
Projects in the IT, e-commerce, and telco sectors. Roles: Project Manager, Webdeveloper

Certificates

2025

Essential Generative AI for Engineering Managers & Leads

Udemy

2023

ChatGPT in Business Analysis

Coders Lab

2023

Art / ability of giving feedback

Human Skills

2023

SQL in Business Analysis

Coders Lab

2022

Leaders Academy

4Results

2019

Unified Modeling Language (UML): The Complete Guide

Udemy

2018

Agile Project Management Foundation

APMG International

2017

PRINCE2 Foundation Certificate in Project Management

APMG International